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95-155

December 10, 1998

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FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Anna M. Gomez
Chief
Network Services Division
Common Carrier Division

Dear Ms. Gomez:

In compliance to your letter addressed to Mr. Michael Wade of DSMI dated November 24, 1998 I have included the following information:

- 1) A diskette of data containing 888 numbers of those customers who wanted to claim (reserve), release (put into spare status), and the non-responses.
- 2) A diskette and a printout of all customer names and addresses derived from the list of 888 numbers originally provided to Ameritech from DSMI. This list was used to execute the customer mailings (see below) and was mistakenly not submitted to DSMI but was always available for submission.
- 3) Hard copies of the signed Authorization Forms sent to Ameritech from our customers in response to the letter.
- 4) Hard copies of the letters that were sent to customers who had 888 numbers set aside informing them of their right of first refusal. Attached to the letter was an Authorization Form asking the customer to claim or release the 888 set aside number. The customer was instructed to sign and fax the Authorization Form to Ameritech.

Following is a summary of the customer mailings:

a) Initial Letter and Authorization Form

Audience: All customers that had an 888 number held in the "Unavailable" status by Ameritech. Separate versions of the letter were created to correspond to the customer's business unit. Mail date was May 13, 1998

b) Reminder Letter and Authorization Form

Audience: Those customers who DID NOT respond to the 5/13 letter. Separate versions corresponding to business units were sent. Mail date was June 20, 1998.

c) Letter Regarding New Order Dates

Audience: The customers who DID respond to the 5/13 letter. The purpose of this notification was to inform these customers that the timeframe for establishing service on their 888 number had changed. Separate versions corresponding to business units were sent. Mail date was June 15, 1998.

No. of Copies rec'd 041
List ABOVE



d) Letter to Former Customers

Audience: Customers who changed to another provider for their 800 Service. The purpose of the letter was to make sure that these customers were aware of the FCC decision regarding 888 numbers and to encourage them to contact their new 800 service provider regarding the assignment of the 888 numbers. Mail date was August 1, 1998.

Ameritech personnel have been instructed to continue to process these requests until further notice. I hope the above suffices your requirements. If you need any further help, please feel free to contact me.

Sincerely,

A handwritten signature in black ink, appearing to read "Larry Lee", written over a horizontal line.

Larry Lee
Ameritech Product Manager
847-248-2731



May 13, 1998

Dear Ameritech Customer,

We appreciate your use of Ameritech 800 Service. We know how important toll-free numbers are to your business. Therefore, we want you to be aware of an important Federal Communications Commission (FCC) decision that affects your 800 and 888 numbers.

When 888 toll-free numbers were introduced in 1996, the issue of who had "first rights" to 888 numbers which corresponded to existing 800 number(s) was raised. While the FCC reviewed the matter, you were given the opportunity to have your 888 number(s) held in an "unavailable" status, meaning that no one could use them, until the issue was resolved.

The FCC has determined that you do have first rights to these numbers. They are NOW requiring that you inform us, in writing, whether you wish to keep the 888 number or release it for use by someone else.

To make this process easy for you, we are including an authorization form listing the Ameritech 800 Toll-Free number(s) you are currently using. The 888 number(s) which correspond to these 800 number(s) are being held, at your request, in the "unavailable" status. Please review and indicate next to each number whether you want to keep or release the corresponding 888 number. Then simply mail or fax the form to us at: Ameritech 800 RNSC, c/o Mary Ann Koch, 311 W. Washington St., Floor 15E, Chicago, IL 60606, Fax: (312) 849-3527.

We MUST receive your written response by Monday, May 25, 1998. If we do not hear from you, the FCC is requiring that the number be made available for use by someone else.

PLEASE NOTE: The FCC has established stringent timeframes by which the 888 numbers must be put into service. Beginning June 24, 1998, you **MUST** call Ameritech to establish service on the 888 numbers you requested to keep. If service is not established by July 3, 1998, the number(s) will be released for use by other customers.

Thank you for your business. We look forward to continuing to serve you in the future. If you have any questions, please call your Ameritech small business representative at 1-800-660-3000.

Sincerely,

A handwritten signature in cursive script that reads "John Brien".

John Brien
Product Marketing Manager



May 14, 1998

Dear Ameritech Customer,

We appreciate your use of Ameritech 800 Service. We know how important toll-free numbers are to your business. Therefore, we want you to be aware of an important Federal Communications Commission (FCC) decision that affects your 800 and 888 numbers.

When 888 toll-free numbers were introduced in 1996, the issue of who had "first rights" to 888 numbers which corresponded to existing 800 number(s) was raised. While the FCC reviewed the matter, you were given the opportunity to have your 888 number(s) held in an "unavailable" status, meaning that no one could use them, until the issue was resolved.

The FCC has determined that you do have first rights to these numbers. They are requiring that you inform us, in writing, whether you wish to keep the 888 number or release it for use by someone else.

To make this process easy for you, we are including an authorization form listing the Ameritech 800 number(s) you are currently using. The 888 number(s), which correspond to these 800 number(s), are being held, at your request in the "unavailable" status. Please review and indicate next to each number whether you want to keep or release the corresponding 888 number. Then simply mail or fax the form to us at: Ameritech 800 RNSC, c/o Mary Ann Koch, 311 W. Washington St., Floor 15E, Chicago, IL 60606, Fax: (312) 849-3527.

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PLEASE NOTE: The FCC has established stringent timeframes by which the 888 numbers must be put into service. Beginning June 24, 1998, you can call Ameritech to establish service on the 888 numbers you wish to keep. If service is not established by July 3, 1998, the number(s) will be released for use by other customers.

Thank you for your business. We look forward to continuing to serve you in the future. If you have any questions, please call your Ameritech representative at 1-800-242-3225.

Sincerely,

A handwritten signature in cursive script that reads "Jim Styf".

Jim Styf
General Manager - Customer Service



May 13, 1998

Dear Ameritech Customer,

We appreciate your use of Ameritech 800 Service. We know how important toll-free numbers are to your business. Therefore, we want you to be aware of an important Federal Communications Commission (FCC) decision that affects your 800 and 888 numbers.

When 888 toll-free numbers were introduced in 1996, the issue of who had "first rights" to 888 numbers which corresponded to existing 800 number(s) was raised. While the FCC reviewed the matter, you were given the opportunity to have your 888 number(s) held in an "unavailable" status, meaning that no one could use them, until the issue was resolved.

The FCC has determined that you do have first rights to these numbers. They are NOW requiring that you inform us, in writing, whether you wish to keep the 888 number or release it for use by someone else.

To make this process easy for you, we are including an authorization form listing the Ameritech 800 Toll-Free number(s) you are currently using. The 888 number(s) which correspond to these 800 number(s) are being held, at your request, in the "unavailable" status. Please review and indicate next to each number whether you want to keep or release the corresponding 888 number. Then simply mail or fax the form to us at: Ameritech 800 RNSC, c/o Mary Ann Koch, 311 W. Washington St., Floor 15E, Chicago, IL 60606, Fax: (312) 849-3527.

We MUST receive your written response by Monday, May 25, 1998. If we do not hear from you, the FCC is requiring that the number be made available for use by someone else.

PLEASE NOTE: The FCC has established stringent timeframes by which the 888 numbers must be put into service. Beginning June 24, 1998, you MUST call Ameritech to establish service on the 888 numbers you requested to keep. If service is not established by July 3, 1998, the number(s) will be released for use by other customers.

Thank you for your business. We look forward to continuing to serve you in the future. If you have any questions, please call your Ameritech representative or call our Business Solutions Center at 1-800-480-8088.

Sincerely,

A handwritten signature in cursive script that reads "John Brien".

John Brien
Product Marketing Manager



May 13, 1998

Dear Ameritech Customer,

We appreciate your use of Ameritech 800 Service. We know how important toll-free numbers are to your business. Therefore, we want you to be aware of an important Federal Communications Commission (FCC) decision that affects your 800 and 888 numbers.

When 888 toll-free numbers were introduced in 1996, the issue of who had "first rights" to 888 numbers which corresponded to existing 800 number(s) was raised. While the FCC reviewed the matter, you were given the opportunity to have your 888 number(s) held in an "unavailable" status, meaning that no one could use them, until the issue was resolved.

The FCC has determined that you **do** have first rights to these numbers. They are requiring that you inform us, in writing, whether you wish to keep the 888 number or release it for use by someone else.

To make this process easy for you, we are including an authorization form listing the Ameritech 800 number(s) you are currently using. The 888 number(s) which correspond to these 800 number(s) are being held, at your request, in the "unavailable" status. Please review and indicate next to each number whether you want to keep or release the corresponding 888 number. Then simply mail or fax the form to us at: Ameritech 800 RNSC, c/o Mary Ann Koch, 311 W. Washington St., Floor 15E, Chicago, IL 60606, Fax: (312) 849-3527.

We **MUST** receive your written response by Monday, May 25, 1998. If we do not hear from you, the FCC is requiring that the number be made available for use by someone else.

PLEASE NOTE: The FCC has established stringent timeframes by which the 888 numbers must be put into service. Beginning June 24, 1998, you can call Ameritech to establish service on the 888 numbers you wish to keep. If service is not established by July 3, 1998, the number(s) will be released for use by other customers.

Thank you for your business. We look forward to continuing to serve you in the future. If you have any questions, please call your Ameritech representative at 1-800-Work Life (967-5543).

Sincerely,

A handwritten signature in cursive script that reads "Debbie Belleau".

Debbie Belleau
Customer Service Manager



May 13, 1998

Dear Ameritech Customer,

We appreciate your use of Ameritech 800 Service. We know how important toll-free numbers are to your business. Therefore, we want you to be aware of an important Federal Communications Commission (FCC) decision that affects your 800 and 888 numbers.

When 888 toll-free numbers were introduced in 1996, the issue of who had "first rights" to 888 numbers which corresponded to existing 800 number(s) was raised. While the FCC reviewed the matter, you were given the opportunity to have your 888 number(s) held in an "unavailable" status, meaning that no one could use them, until the issue was resolved.

The FCC has determined that you do have first rights to these numbers. They are requiring that you inform us, in writing, whether you wish to keep the 888 number or release it for use by someone else.

To make this process easy for you, we are including an authorization form listing the Ameritech 800 number(s) you are currently using. The 888 number(s), which correspond to these 800 number(s), are being held, at your request in the "unavailable" status. Please review and indicate next to each number whether you want to keep or release the corresponding 888 number. Then simply mail or fax the form to us at: Ameritech 800 RNSC, c/o Mary Ann Koch, 311 W. Washington St., Floor 15E, Chicago, IL 60606, Fax: (312) 849-3527.

We MUST receive your written response by Monday, May 25, 1998. If we do not hear from you, the FCC is requiring that the number be made available for use by someone else.

PLEASE NOTE: The FCC has established stringent timeframes by which the 888 numbers must be put into service. Beginning June 24, 1998, you can call Ameritech to establish service on the 888 numbers you wish to keep. If service is not established by July 3, 1998, the number(s) will be released for use by other customers.

Thank you for your business. We look forward to continuing to serve you in the future. If you have any questions, please call your Ameritech Account Manager.

Sincerely,

A handwritten signature in cursive script that reads "Holly Pauley".

Holly Pauley
Market Manager

Authorization Form: 800/888 Letter

Currently, you have the 800 number(s) listed below. We are holding the corresponding 888 number(s) for you. Please review the following information carefully and indicate whether you wish to keep or release the 888 number(s) which correspond the 800 number(s) shown.

Business Name: XYZ Corporation

Number	YES, I DO want to reserve the 888 number which corresponds to this number.	NO, I DO NOT want to reserve the 888 number which corresponds to this number.
1-800-XXX-XXXX	_____	_____
1-800-XXX-XXXX	_____	_____
1-800-XXX-XXXX	_____	_____

I understand that the 888 toll-free number(s) I have selected to keep will be held in reserve for my business until July 3, 1998. If I do not establish service on these number(s) by July 3, they will be released for use by someone else.

I also understand that the 888 toll-free number(s) I have not reserved will be released for use by someone else starting July 5, 1998.

Name (Please Print) _____

Business Telephone Number () _____

Signature _____ Date _____

#2

Reminder Letter
and Authorization Form

July 20, 1998

Dear Ameritech Customer,

Thank you for using Ameritech 800 Service. In addition to the toll-free number(s) you are currently using, we are holding the corresponding 888 number(s) for your use. These numbers were held, at your request, pending a Federal Communications Commission (FCC) decision regarding how these numbers were to be assigned.

A recent FCC decision gives you first rights to these 888 number(s). **The FCC is requiring that you inform us, in writing, whether you wish to keep the 888 number(s) or release them to someone else. Your response is due by August 12, 1998.**


In May we sent you an authorization form on which you could indicate your decision. We understand that you may not have had an opportunity to return the form to us.

However, it is important that you let us know of your decision regarding these numbers. Therefore, enclosed is another copy of the authorization form. It lists the Ameritech Toll-Free 800 number(s) you are currently using. The 888 number(s) which correspond to these 800 number(s) are being held for you. Please review and indicate next to each number whether you wish to keep or release the corresponding 888 number. Then simply mail or fax the form to us at: Ameritech 800 RNSC, c/o Mary Ann Koch, 311 West Washington Street, Floor 15E, Chicago, IL 60606, Fax: (312) 849-3527.

We must receive your written response by August 12, 1998. If you wish to keep the 888 number(s), you will need to establish service on that number between September 10 and September 30, 1998. If service is not established by September 30, 1998, the number will be released for use by other customers.

We appreciate your use of Ameritech 800 Service and look forward to continuing to serve you in the future. If you have any questions, please call your Ameritech small business representative at 1-800-660-3000.

Sincerely,



Mark Thompson
Director - Small Business Services Segment Marketing

Enclosure

July 20, 1998

Dear Ameritech Customer,

Thank you for using Ameritech 800 Service. In addition to the toll-free number(s) you are currently using, we are holding the corresponding 888 number(s) for your use. These numbers were held, at your request, pending a Federal Communications Commission (FCC) decision regarding how these numbers were to be assigned.

A recent FCC decision gives you first rights to these 888 number(s). The FCC is requiring that you inform us, in writing, whether you wish to keep the 888 number(s) or release them to someone else. Your response is due by August 12, 1998.

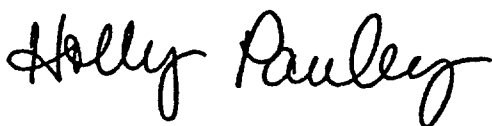
In May we sent you an authorization form on which you could indicate your decision. We understand that you may not have had an opportunity to return the form to us.

However, it is important that you let us know of your decision regarding these numbers. Therefore, enclosed is another copy of the authorization form. It lists the Ameritech Toll-Free 800 number(s) you are currently using. The 888 number(s) which correspond to these 800 number(s) are being held for you. Please review and indicate next to each number whether you wish to keep or release the corresponding 888 number. Then simply mail or fax the form to us at: Ameritech 800 RNSC, c/o Mary Ann Koch, 311 West Washington Street, Floor 15E, Chicago, IL 60606, Fax: (312) 849-3527.

We must receive your written response by August 12, 1998. If you wish to keep the 888 number(s), you will need to establish service on that number between September 10 and September 30, 1998. If service is not established by September 30, 1998, the number will be released for use by other customers.

We appreciate your use of Ameritech 800 Service and look forward to continuing to serve you in the future. If you have any questions, please call your Ameritech Account Manager.

Sincerely,

A handwritten signature in black ink that reads "Holly Pauley". The signature is written in a cursive, flowing style.

Holly Pauley
Market Manager

Enclosure

July 20, 1998

Dear Ameritech Customer,

Thank you for using Ameritech 800 Service. In addition to the toll-free number(s) you are currently using, we are holding the corresponding 888 number(s) for your use. These numbers were held, at your request, pending a Federal Communications Commission (FCC) decision regarding how these numbers were to be assigned.

A recent FCC decision gives you first rights to these 888 number(s). The FCC is requiring that you inform us, in writing, whether you wish to keep the 888 number(s) or release them to someone else. Your response is due by August 12, 1998.

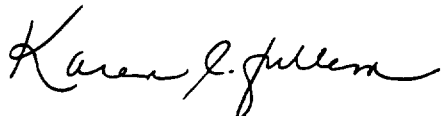
In May we sent you an authorization form on which you could indicate your decision. We understand that you may not have had an opportunity to return the form to us.

However, it is important that you let us know of your decision regarding these numbers. Therefore, enclosed is another copy of the authorization form. It lists the Ameritech Toll-Free 800 number(s) you are currently using. The 888 number(s) which correspond to these 800 number(s) are being held for you. Please review and indicate next to each number whether you wish to keep or release the corresponding 888 number. Then simply mail or fax the form to us at: Ameritech 800 RNSC, c/o Mary Ann Koch, 311 West Washington Street, Floor 15E, Chicago, IL 60606, Fax: (312) 849-3527.

We must receive your written response by August 12, 1998. If you wish to keep the 888 number(s), you will need to establish service on that number between September 10 and September 30, 1998. If service is not established by September 30, 1998, the number will be released for use by other customers.

We appreciate your use of Ameritech 800 Service and look forward to continuing to serve you in the future. If you have any questions, please call your Ameritech representative or call our Business Solutions Center at 1-800-480-8088.

Sincerely,



Karen Fullem
Director - Enhanced Business Services Segment Marketing

Enclosure

July 20, 1998

Dear Ameritech Customer,

Thank you for using Ameritech 800 Service. In addition to the toll-free number(s) you are currently using, we are holding the corresponding 888 number(s) for your use. These numbers were held, at your request, pending a Federal Communications Commission (FCC) decision regarding how these numbers were to be assigned.

A recent FCC decision gives you first rights to these 888 number(s). **The FCC is requiring that you inform us, in writing, whether you wish to keep the 888 number(s) or release them to someone else. Your response is due by August 12, 1998.**

In May we sent you an authorization form on which you could indicate your decision. We understand that you may not have had an opportunity to return the form to us.

However, it is important that you let us know of your decision regarding these numbers. Therefore, enclosed is another copy of the authorization form. It lists the Ameritech Toll-Free 800 number(s) you are currently using. The 888 number(s) which correspond to these 800 number(s) are being held for you. Please review and indicate next to each number whether you wish to keep or release the corresponding 888 number. Then simply mail or fax the form to us at: Ameritech 800 RNSC, c/o Mary Ann Koch, 311 West Washington Street, Floor 15E, Chicago, IL 60606, Fax: (312) 849-3527.

We must receive your written response by August 12, 1998. If you wish to keep the 888 number(s), you will need to establish service on that number between September 10 and September 30, 1998. If service is not established by September 30, 1998, the number will be released for use by other customers.

We appreciate your use of Ameritech 800 Service and look forward to continuing to serve you in the future. If you have any questions, please call your Ameritech representative at 1-800-Work Life (967-5543).

Sincerely,



Debbie Belleau
Customer Service Manager

Enclosure

Authorization Form: 800/888 Letter

Currently, you have the 800 number(s) listed below. We are holding the corresponding 888 number(s) for you. Please review the following information carefully and indicate whether you wish to keep or release the 888 number(s) which correspond to the 800 number(s) shown.

Business Name: XYZ Corporation

Number	YES, I DO want to reserve the 888 number which corresponds to this number.	NO, I DO NOT want to reserve the 888 number which corresponds to this number.
1-800-XXX-XXXX	_____	_____
1-800-XXX-XXXX	_____	_____
1-800-XXX-XXXX	_____	_____

I understand that the 888 toll-free number(s) I have selected to keep will be held in reserve for my business until September 30, 1998. If I do not establish service on these number(s) by September 30, they will be released for use by someone else.

I also understand that the 888 toll-free number(s) I have not reserved will be released for use by someone else starting October 1, 1998.

Name (Please Print) _____

Business Telephone Number () _____

Signature _____ Date _____



June 15, 1998

Dear Ameritech Customer,

Thank you for your prompt response regarding your Ameritech 888 Toll-free number. As you requested, we are holding your 888 number in reserve for your business.

In our original letter to you, we indicated that you would have to establish service on that number between June 24 and July 3, 1998, in accordance with Federal Communications Commission (FCC) requirements.

Recently, the FCC extended the time frame for you to establish service on your 888 number.

Beginning September 10, 1998, you can call Ameritech to establish service on your 888 number. If service is not established by September 30, 1998, the number will be released for use by other customers.

We appreciate your use of Ameritech 888 Service and look forward to continuing to serve you in the future. If you have any questions, please call your Ameritech representative or call our business solutions center at 1-800-480-8088.

Sincerely,

John Brien
Product Marketing Manager

#3
Letter regarding new
ordering dates.





June 15, 1998

Dear Ameritech Customer,

Thank you for your prompt response regarding your Ameritech 888 Toll-free number. As you requested, we are holding your 888 number in reserve for your business.

In our original letter to you, we indicated that you would have to establish service on that number between June 24 and July 3, 1998, in accordance with Federal Communications Commission (FCC) requirements.

Recently, the FCC extended the time frame for you to establish service on your 888 number.

Beginning September 10, 1998, you can call Ameritech to establish service on your 888 number. If service is not established by September 30, 1998, the number will be released for use by other customers.

We appreciate your use of Ameritech 888 Service and look forward to continuing to serve you in the future. If you have any questions, please call your Ameritech Account Manager.

Sincerely,

Holly Pauley
Market Manager





August 1, 1998

Dear Manager,

Recently, the Federal Communications Commission (FCC) made an important decision regarding 800 toll-free numbers and the 888 numbers which correspond to them. We want to be sure that you are aware of this decision.

Approximately two years ago, you requested that Ameritech hold, in an "Unavailable" status, the 888 toll-free number(s) you were receiving from us. These number(s) were held pending an FCC decision regarding how these number(s) were to be assigned.

Since that time, you have changed to another 800 Service provider. When you changed providers, the responsibility for the 888 numbers we were holding for you was transferred to your new provider.

The FCC has determined that you have first rights to these 888 number(s). It is important that you contact your new 800 Service provider immediately to determine how they are handling the assignment of these 888 numbers.

If you have any questions, please feel free to call me at 874-248-2731.

Sincerely,

A handwritten signature in cursive script that reads "Larry Lee".

Larry Lee
Ameritech Product Management

#4

Letter to
Former Customers

**ATTACHMENTS TO THIS
MATERIAL HAVE BEEN
REMOVED, FOR
CONFIDENTIALITY.**
